

Form PTO-1449 INFORMATION DISCLOSURE CITATION		Atty Docket No.: 00419.P001		Serial No.: 09/774,944	
List of Patents and Publications Statement (Use several sheets if necessary)			Applicant: Justin Broughton, et al. Filing Date: January 30, 2000		

U.S. PATENT DOCUMENTS

Examiner Initials	AA	Document No.	Patentee	Class	Sub-Class	Filing date if appropriate
JAC	AA	6,046,762	Ari Sonesh, et al.	348	16	04/01/1997

RECEIVED
 SEP 13 2001

FOREIGN PATENT DOCUMENTS

No.	Document No.	Date	Country	Class	Sub-Class	Translation

OTHER ART (Including Author, Title, Date, Pertinent Pages, etc.)

JAC	AB	Brown, D., "The Interaction Center Platform™," ©Interactive Intelligence, Inc., April 6, 2001, 31 pages
JAC	AC	CosmoCom™, "CosmoCall Universe™ Technology Overview," Available: http://www.cosmocom.com/ProductInfo/techover.htm , 3 pages
JAC	AD	Taylor, M., "Integrated Versus Unified CTI-What's the Difference?" CTI Magazine, October 1997, Available: http://www.inin.com/news/presscoverage.asp?id=14 , 9 pages

Examiner JAC R Cal	Date Considered 5/19/04
---	--

EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.